IMPORTANT FIRST STEPS

❖ You will need internet access for this guide

❖ Please make sure that your device is turned on and connected to your computer.

❖ Please have the Model of your device ready

❖ Please have the Serial Number to your device ready

❖ For Camm1 GS-24 (see go to www.startup.rolanddg.com) to download the driver suite. Then continue on Step 8.
How to Install Drivers on Windows 10

Step 1
On your keyboard press the Windows Flag and the R button at the same time.

Step 2
A Small window will appear. In This window please type www.rolanddga.com
• click ok
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Step 3

• At the top right side of this webpage please click on the support tab and a smaller drop down menu will appear.

Step 4

• Please click on “Drivers and Software Updates.”
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Step 5

- Please then enter the **Serial Number** for your device and select “find your machine”

Step 6

- A smaller Window will appear confirming in the browser that will confirm the model and serial number of your device. Click on the green button “Continue to Self Help”
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Step 7

- This is the homepage for your device. In the drop down Category window please select driver.

Step 8

- Please select the version of your Windows Operating system in which you are currently running. (Please Use Windows 8 Drivers for Windows 10)
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Step 9

- A Download will start at the lower end of your browser. Once Completed Select Open. *(NOTE x64 is for a 64bit operating system and x86 is for a 32bit operating system.)*

Step 10

- Next select Extract at the top of the file viewer
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Step 11

- Select Extract All (Please Note: it is ok that there is nothing appearing in the file folder)

Step 12

- Select the path where you want to save this file folder. (Or leave the destination as the default path)
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Step 13  • Select Extract

• Select Extract

• A new folder will appear when the extraction is completed. Select this newly created folder

Step 14
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Step 15
• Go to the bottom of the folder and right click on the Application “Setup64”

Step 16
• Click on "Run As Administrator"
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Step 17

The wizard should appear and then select “Next”

The Driver Setup Feature will appear and select “Install”

Select the model of the printer

Select the way you are connecting to your printer.
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Step 18

• Now you have successfully completed the installation of your driver.